

ProCom LMR, Inc

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P. O. Box 486
Haysville, KS 67060

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February 23, 2010

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
9300 East Hampton Drive
Capitol Heights, MD 20743


RE: EB Docket No. 06-36
Annual CPNI Certification for Year 2009

Dear Ms. Dortch:

In accordance with Public Notice DA 10-91 issued on January 15, 2010, attached is the annual CPNI certification filing, and updated CPNI procedures of ProCom LMR, Inc. for the year of 2009.

As of September 1, 2009 ProCom LMR, Inc. stopped providing telecommunication services to the public. FCC License WPJY681 was modified on November 6, 2009 to station class FB2I and is used only for internal company communications.

Sincerely,



Alan D. Haworth
President

Attachments: Annual CPNI Certification for 2009
ProCom LMR, Inc. CPNI protection policy

CC: Best Copy and Printing, Inc. (one copy)
455 12th Street, Suite CY-B402
Washington, DC 20554

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ProCom LMR, IncP. O. Box 486
Haysville, KS 67060**Annual 47 C.F.R. § 64.2009(e) CPNI Certification****EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2010 covering the prior calendar year 2009.

1. Date filed: February 24, 2010
2. Name of company(s) covered by this certification: ProCom LMR, Inc.
3. Form 499 Filer ID: 826994
4. Name of signatory: Alan D. Haworth
5. Title of signatory: President
6. Certification:

I, Alan D. Haworth, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

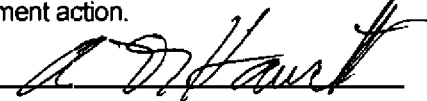
Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, record keeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company **has not** taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year. There were no attempts by unauthorized persons to access CPNI in 2009.

The company **has not** received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed



Title: President

Date: 2/24/2010

Attachments: : Cover letter to FCC Office of the Secretary
ProCom LMR, Inc. CPNI protection policy.

CC: Best Copy and Printing, Inc.
445 12th Street, Suite CY-B402
Washington, DC 20554

Company Policy for Customer Proprietary Network Information

PMRS License WPJY681

CPNI Policy

ProCom LMR, Inc. has implemented a policy to ensure that no CPNI is released or used without the customer's or his designated contact's express permission.

(a) Telecommunications carriers must implement a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI.

1. Customer Proprietary Network Information of ProCom LMR, Inc. customers using services or products related to the PMRS license WPJY681 or frequencies licensed by ProCom LMR, Inc. can not be released, transmitted in written or electronic form, or discussed over the telephone without the authenticated permission of the customer's designated contact.

The designated contact will be the customer himself or herself in the case of an individual or the person establishing service with ProCom LMR, Inc. in the case of a company or organization.

It is ProCom LMR, Inc. policy to discuss or release customer CPNI information only to the designated contact of the customer.

The only company officer or employee authorized to discuss or release customer proprietary network information is Alan D. Haworth, (President).

(b) Telecommunications carriers must train their personnel as to when they are and are not authorized to use CPNI, and carriers must have an express disciplinary process in place.

2. Permission discuss or release information must come from the designated contact in one of the following forms:
 - a. Providing a written request on company letterhead with original signature of designated contact
 - b. In telephone conversations, confirmation of the designated contact's identity must confirmed by the customer providing the correct password and listed in the CPNI customer information database maintained by ProCom LMR, Inc. and the correct billing address information maintained in the accounts receivable database for the customer in question.
 - c. Customer's designated contact may authorize release of information in person at the ProCom LMR, Inc. business office at 501 W. Grand Ave. after showing a government issued photo ID.
3. All employees of ProCom LMR, Inc. must read this policy annually and note having read the policy in the CPNI FCC Compliance Handbook maintained by ProCom LMR, Inc.
Disciplinary procedure:
 - a. Any employee or officer of ProCom LMR, Inc. who fails to enforce or follow CPNI company policy will review the company policy with another company officer and a written note made of the violations and retraining placed in employee personnel records.
 - b. Note of violation will be retained for inclusion in annual report to the FCC.

(c) All carriers shall maintain a record, electronically or in some other manner, of their own and their affiliates' sales and marketing campaigns that use their customers' CPNI. All carriers shall maintain a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The record must include a description of each campaign, the specific CPNI that was used in the campaign, and what products and services were offered as a part of the campaign. Carriers shall retain the record for a minimum of one year.

4. ProCom LMR, Inc. does not use customer's CPNI in sales or marketing campaigns nor does it disclose customer CPNI to third parties unless required to do so by law.

(d) Telecommunications carriers must establish a supervisory review process regarding carrier compliance with the rules in this subpart for outbound marketing situations and maintain records of carrier compliance for a minimum period of one year. Specifically, sales personnel must obtain supervisory approval of any proposed outbound marketing request for customer approval.

5. ProCom LMR, Inc. has designated Alan D. Haworth (President) to review all use of customer CPNI. ProCom LMR, Inc. No outbound marketing was conducted during 2009.

(e) A telecommunications carrier must have an officer, as an agent of the carrier, sign and file with the Commission a compliance certificate on an annual basis. The officer must state in the certification that he or she has personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the rules in this subpart. The carrier must provide a statement accompanying the certificate explaining how its operating procedures ensure that it is or is not in compliance with the rules in this subpart. In addition, the carrier must include an explanation of any actions taken against data brokers and a summary of all customer complaints received in the past year concerning the unauthorized release of CPNI. This filing must be made annually with the Enforcement Bureau on or before March 1 in EB Docket No. 06-36, for data pertaining to the previous calendar year.

6. If it is determined that a breach of confidentiality has occurred for CPNI, ProCom LMR, Inc. will notify all affected and potentially affected customers by letter explaining the circumstances and type of information lost, to the current designated contact at contact's address of record.

ProCom LMR, Inc. will notify the City of Haysville, Kansas Police Department of the breach by a certified letter explaining the circumstances and type of information lost with a list of customers notified by letter.

7. If customer CPNI password(s) or address of record is lost from the ProCom LMR, Inc. database, customers will be contacted by letter or telephone to notify customer that information has been lost and account information needs to be recreated.

ProCom LMR, Inc. does not maintain a website or provide access online to customer account information.

(f) Carriers must provide written notice within five business days to the Commission of any instance where the opt-out mechanisms do not work properly, to such a degree that consumers' inability to opt-out is more than an anomaly.

(1) The notice shall be in the form of a letter, and shall include the carrier's name, a description of the opt-out mechanism(s) used, the problem(s) experienced, the remedy proposed and when it will be/was implemented,

whether the relevant state commission(s) has been notified and whether it has taken any action, a copy of the notice provided to customers, and contact information.

(2) Such notice must be submitted even if the carrier offers other methods by which consumers may opt-out.

8. It is ProCom LMR, Inc. policy that CPNI be disclosed or released only to customers or their designated contact. CPNI is not used in marketing of any kind. Customers may request that all of their CPNI be deleted from ProCom LMR, Inc. company records at any time and will receive written confirmation sent to their address of record that deletion of CPNI was completed by a specified date indicated in the correspondence. Customers that cease using services provided by ProCom LMR, Inc. will have any CPNI deleted from company records.

End